Better Care Fund Indicators
April 2014

Health and **Wellbeing**
Hertfordshire

BCF 1 – Long Stay admissions – Baseline and target

Metrics		Current Baseline (as at….)	Performance underpinning April 2015 payment	Target: Performance underpinning October 2015 payment
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population *Rate per 100,000 example calculation (1280/181945) x 100,000 = 703.5*	*Metric Value*	703.5*	N/A	661.6
	Numerator	1280		1257
	Denominator	181945		190636
		(April 2012 - March 2013)		(April 2014 - March 2015)

- Baseline data, and required performance, are shown above

BCF 1 – Long Stay admissions

BCF 1 - long stay admissions for older people per 100,000 population						
	2012-2013			2013-2014		April 2014
Number of admissions	1280			1175		70
Year end pro-rata factor	1			1		12
Estimated admissions at year end	1280			1175		840
		MYE 2013			MYE 2014	
65+ population (MYE 2012)	181947	(Projection):	186700	Projection):		190636
Rate per 100,000 population	703.5			629.4		440.6
	Final			Estimated		

Source: Hertfordshire County Council ACSIS database

Target: 661.6

• The metric is based on annual 2014-2015 data so has to be estimated at year end for the population rate calculation.

• April's value is much lower than the values for previous years - this is not unexpected early in the year as the large pro-rata factors in early months will skew any differences from the monthly average. The value will be expected to increase and then settle down as the number of months increases.

BCF 2 – 91 Days after Start of Reablement Service – Baseline and target

Metrics		Current Baseline (as at….)	Performance underpinning April 2015 payment	Target: Performance underpinning October 2015 payment
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	*Metric Value*	84.10%		86.50%
	Numerator	387	N/A	398
	Denominator	460		460
		(3 month cohort Oct 2012-Dec 2012)		(3 month cohort Oct 2014-Dec 2014)

- Baseline data, and required performance, are shown above

- The 2012-2013 figures use final results from statutory returns (note that only Enablement Delivery Plans (EDPs) for Goldsborough home-based care were used.)

BCF 2 – 91 Days after Start of Reablement Service

BCF 2 - proportion of older people at home 91 days after rehab services

	2012-2013				2013-2014		
	Total	At home	%		Total	At home	%
Enablement beds					20	16	80.0%
Enablement flexicare					3	2	66.7%
Enablement delivery plans	460	387	84.1%		514	434	84.4%
Enablement CPLIs					24	22	91.7%
Total	460	387	84.1%		561	474	84.5%
			Final				Estimated

BCF 2 - proportion of older people at home 91 days after rehab services

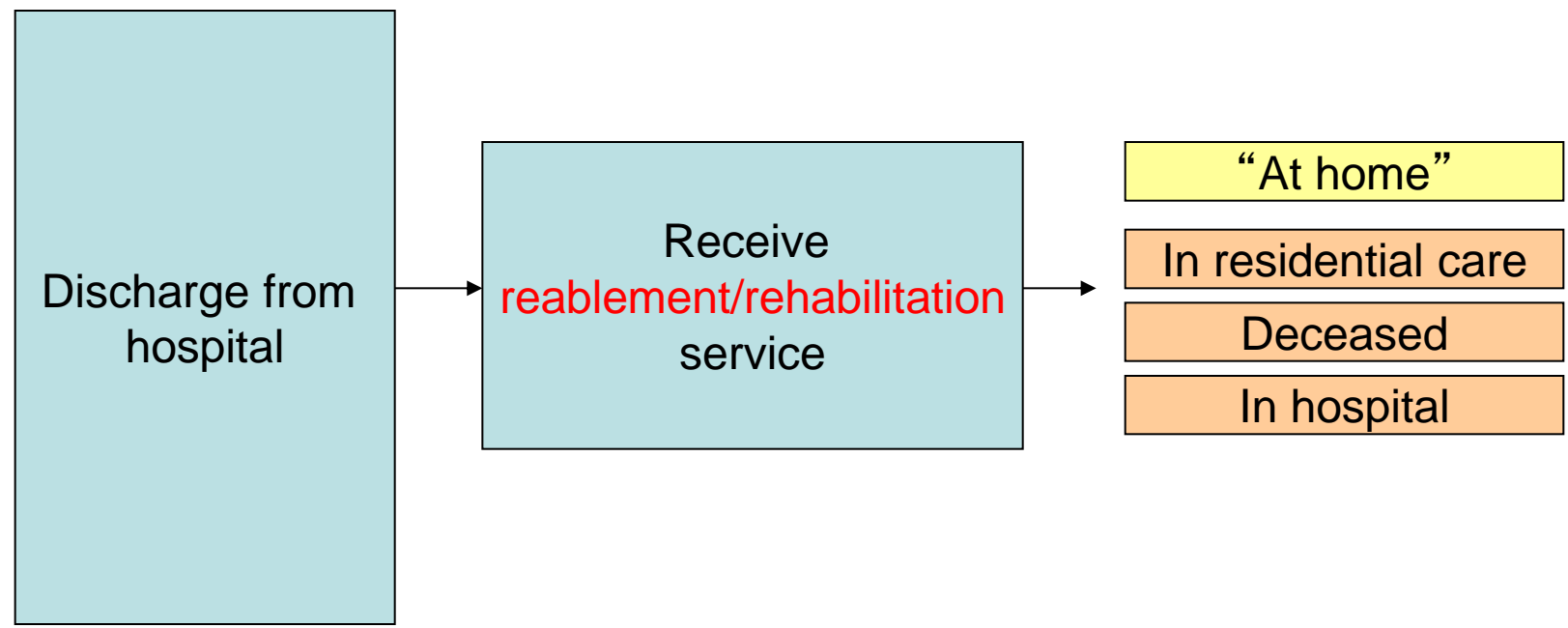|	April 2014 - version 1			April 2014 - version 2		
	Total	At home	%	Total	At home	%
Enablement beds	26	23	88.5%	11	9	81.8%
Enablement flexicare	2	2	100.0%	2	2	100.0%
Enablement delivery plans	527	451	85.6%	188	161	85.6%
Enablement CPLIs	25	24	96.0%	12	12	100.0%
Total	580	500	86.2%	213	184	86.4%
	Discharges: Nov 13 - Jan 14			Discharges: Jan 14		
	Checked: Feb 14 - Apr 14			Checked: Apr 14		

Target: 86.5%

Source: Hertfordshire County Council ACSIS database

• The 2012-2013 figures use final results from statutory returns (note that only EDPs were used).

• Figures for 2013-2014 are estimated and may change slightly before submissions of the statutory returns.

BCF 2 – 91 Days after Start of Reablement Service
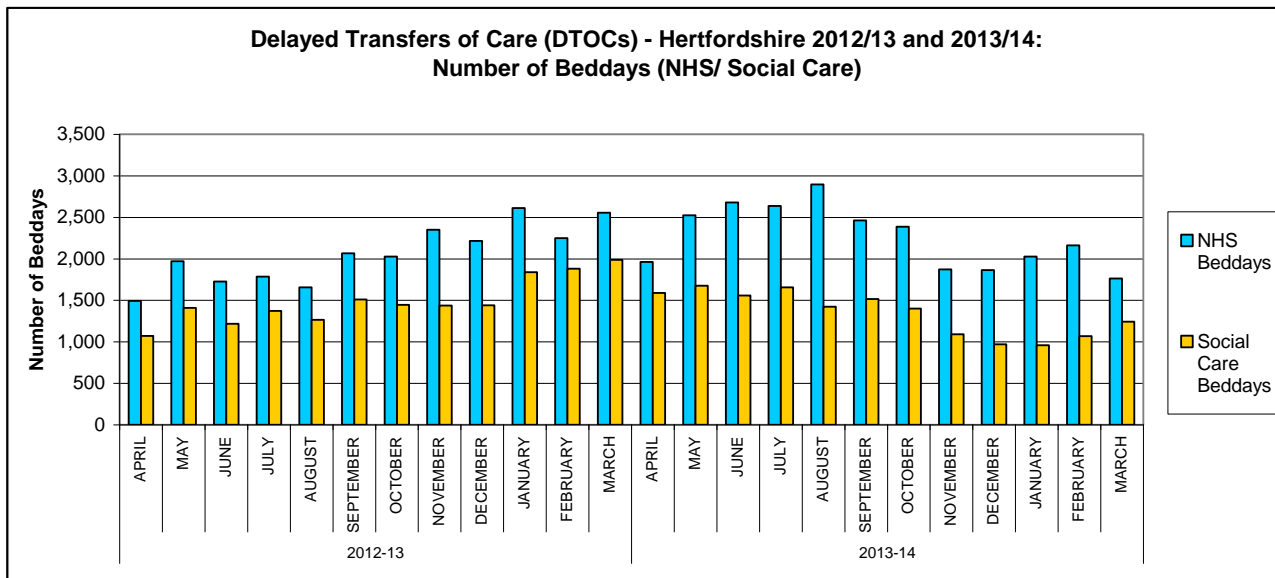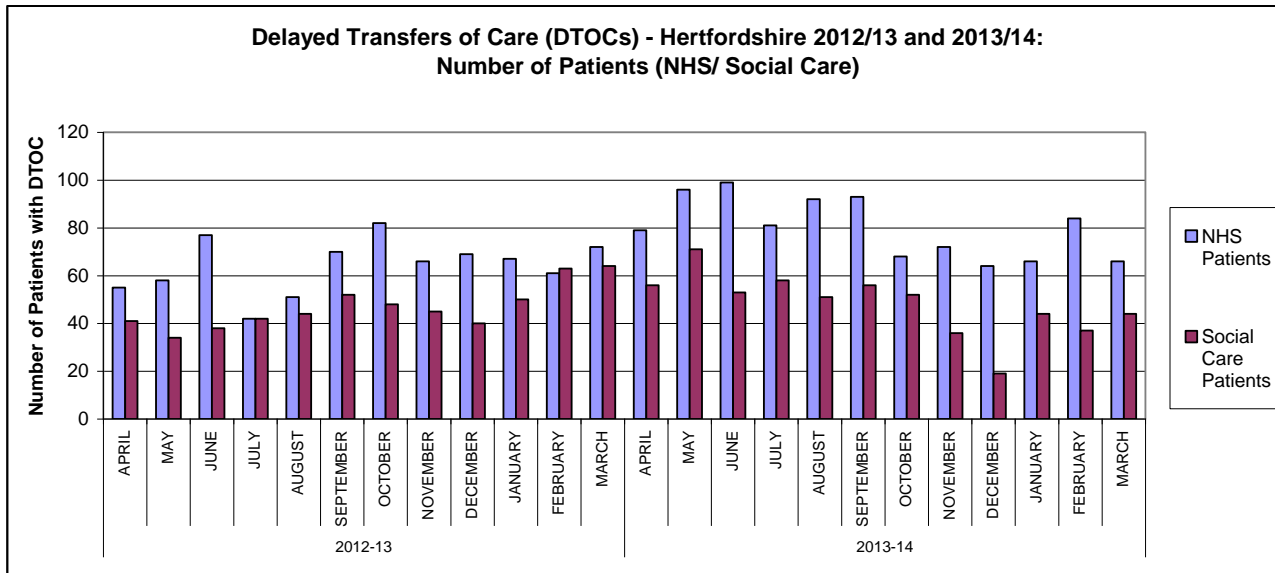
At 91 days:

Discharge from hospital → **Receive reablement/rehabilitation service** →

- "At home"
- In residential care
- Deceased
- In hospital

BCF 3 – Delayed transfers of care

Metrics		Current Baseline (as at….)	Target: Performance underpinning April 2015 payment	Target: Performance underpinning October 2015 payment
Delayed transfers of care delayed days) from hospital per 100,000 population (average per month) *Rate per 100,000 Example calculation 100,000 (31,962 / 8months) / 882,424 = 452.8*	*Metric Value*	452.8	447.0	441.0
	Numerator	31962	35838	23788
	Denominator	882424	890471	898687
		(April 13 - Nov 13)	(April - Dec 2014) (9 months)	(January - June 2015) (6 months)

• Baseline data, and required performance, are shown above (measure is Beddays, not number of delayed transfers)

• Because data is only available for health services after a time-lag, April data will not be available until July

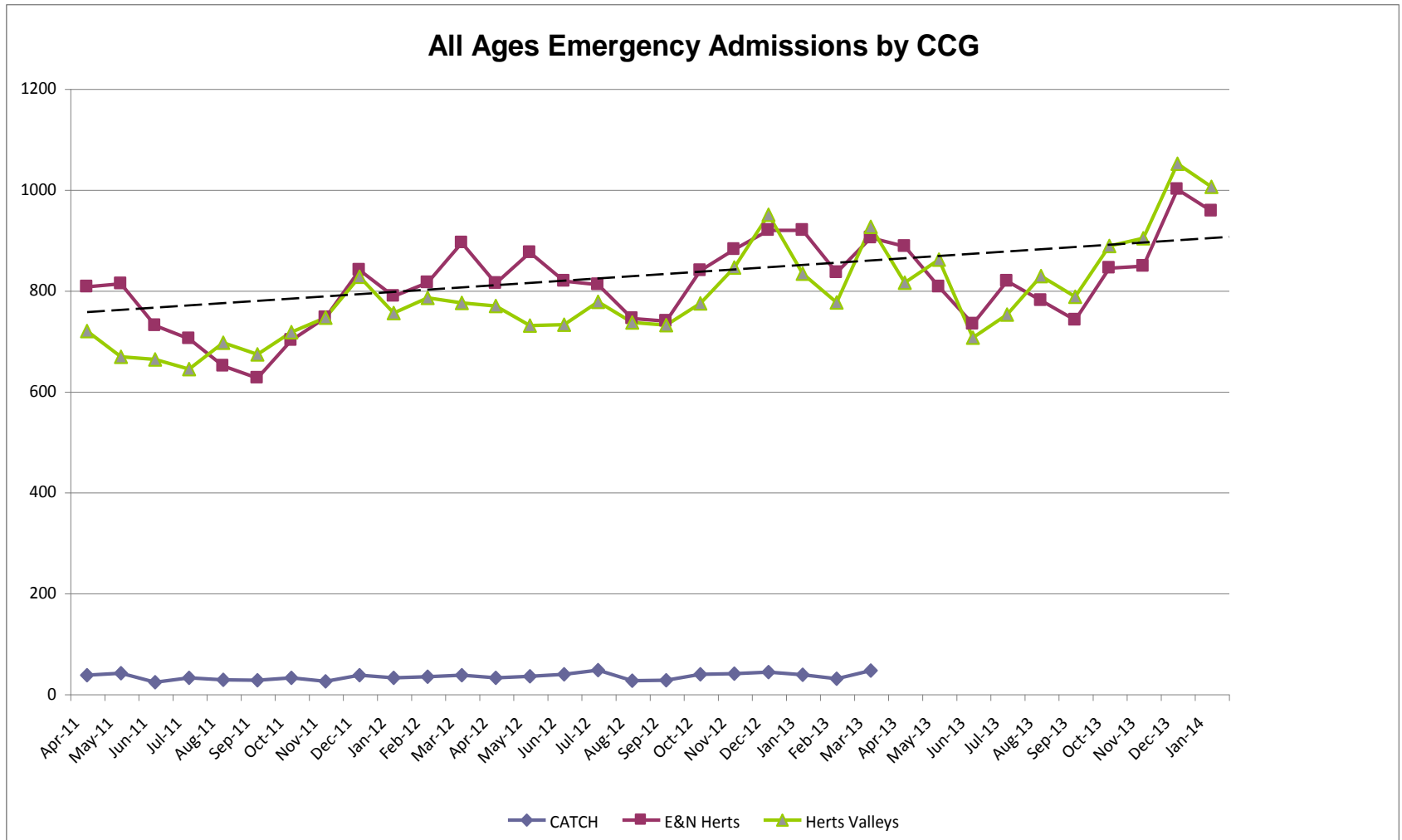# BCF 3 – Delayed transfers of care 2012-13 & 2013-14 (by month)

Delayed Transfers of Care (DTOCs) - Hertfordshire 2012/13 and 2013/14: Number of Patients (NHS/ Social Care)

Delayed Transfers of Care (DTOCs) - Hertfordshire 2012/13 and 2013/14: Number of Beddays (NHS/ Social Care)

Source:

Unify DTOC Hertfordshire Extract

BCF 4 – Avoidable emergency admissions - – Baseline and target

Metrics		Current Baseline (as at….)	Target: Performance underpinning April 2015 payment	Target: Performance underpinning October 2015 payment
Avoidable emergency admissions (average per month) (composite measure) * rate per 100,000 example calculation 100000 x 9732 / 1129096 = 861.9 for the 6 month period	*Metric Value*	143.0	140.0	137.0
	Numerator	9732	9704	9477
	Denominator	1129096	1152568	1152568
		(Oct 12 - Mar 13)	(April - Sept 2014) (6 months)	(October 2014 - March 2015) (6 months)

- Baseline data, and required performance, are shown above

- Because data is only available for health services after a time-lag, April data will not be available until July.

- Data analysing trends across up to February 2014 has been obtained for Herts Valleys and E & N Herts CCGs, but not yet from Royston area.

- A check against the baseline data is required, as to whether data includes all age emergency admissions, or only those for patients aged 18+

BCF 4 – Avoidable emergency admissions

All Ages Emergency Admissions by CCG

Legend: CATCH, E&N Herts, Herts Valleys

Source: Batch DSR Emergency Conditions Summary

BCF 5 – Patient/ service user experience - – Baseline and target

Metrics		Current Baseline (as at….)	Performance underpinning April 2015 payment	Target: Performance underpinning October 2015 payment
Patient / service user experience		88.3	N/A	91.2
		(April 12 - March 13)		(April 2014- March 2015)

- Survey administered quarterly by Partnership & Quality Team, HCC

- Results of survey obtained after time lag:
  - Q4 2013-14 in July
  - Q1 2014-15 in October

BCF 5 – Patient/ service user experience – data source

Respect
How satisfied are you that the Enablement team were respectful and courteous?

Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't know
☐	☐	☐	☐	☐	☐

Understanding
How satisfied are you that the Enablement team understood your needs?

Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't know
☐	☐	☐	☐	☐	☐

Choice
Are you satisfied that we offered you choices about the ways your needs could be met?

Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't know
☐	☐	☐	☐	☐	☐

Information
How satisfied are you the information given was clear and helpful?

Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't know
☐	☐	☐	☐	☐	☐

Outcome
Are you satisfied that the Enablement service made a positive difference to you?

Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't know
☐	☐	☐	☐	☐	☐

Source: Having Your Say Enablement Survey

BCF 6 – Diagnosis rate for people with dementia - – Baseline and target

Metrics		Current Baseline (as at....)	Target: Performance underpinning April 2015 payment	Target: Performance underpinning October 2015 payment
Local Measure *NHS Outcomes Framework - 2.6i Estimated diagnosis rate for people with dementia*	*Metric Value*	42.5%	42.7%	43.4%
	Numerator	5724	5887	5991
	Denominator	13484	13792	13792
		(Apr 12 - Mar 13)	(April - Sept 2014)	(October 2014 - March 2015)

- Baseline data, and required performance, are shown above

- Actual indicator performance depends on GP diagnosis numbers on national register (published October reporting end-March) - proxy measure is required to monitor relevant trends

BCF 6 – Diagnosis rate for people with dementia

- Actual indicator performance depends on GP diagnosis numbers on national register (published October reporting end-March) - proxy measure is required to monitor relevant trends

- Proxy: new dementia diagnosis (HPFT hold data) - with "deflator"

- Awaiting data from new report from HPFT reporting system, to count new dementia diagnosis
  (latest data from HPFT is currently up to March 2014)

- New entries on the register during 2013/14 will have affected the end March 2014 figure that will be reported in October 2014.

Area	2012/13 Diagnosis Made	2013/14 Diagnosis Made
ENHCCG	307	809
HVCCG	253	753
Hertfordshire CCGs	**560**	**1562**
Source: HPFT		

- 2013/14 data shows an increase in new diagnoses since 2012/13, (baseline year for this indicator). Surge in referrals reported since October.